

## Equipment servicing

### Nelson

Proactive Mobility - 03 544 6603

### Marlborough

Greenbank Sheetmetal Engineers  
03 578 8371

### West Coast

Y Mobility - 03 768 4010

### Canterbury

Mobytech - 03 341 2240 or 0800 662 983

Mobility Services - 03 366 8815 or  
0508 662 454

Rehab Enterprises - 027 230 5974

Total Equipment Care Services - 03  
423 3574 or 021 801 902

### Ashburton & South Canterbury

Mobility Solutions Centre Heartlands  
03 688 4121 or 0800 688 4121

### Otago

Mobility Solutions Centre - 03 455 1201

### Dunedin

Mobility Solutions Centre Dunedin  
03 455 1201

### Southland / Fiordland

Southern Mobility - 03 218 1161

## Contact Enable New Zealand

0800 362 253

[enable@enable.co.nz](mailto:enable@enable.co.nz)

[enable.co.nz](http://enable.co.nz)

## About us

**Enable New Zealand** has been supporting New Zealanders with disability equipment and services since 1974.

We work with a nationwide network of over 500 suppliers and subcontractors to deliver value for our community. Our team support over 7,600 clinical professionals around New Zealand.

Each year, we deliver complex services to thousands of people, enabling those in our disability community to live good lives.



Scan to explore our website

# Firstport

Powered by the team at  
**Enable New Zealand**

Firstport is available for all New Zealanders wherever they are on their disability journey. Discover national disability information and advice at

[Firstport.co.nz](http://Firstport.co.nz)

# Enable

NEW ZEALAND

## Equipment Operating Instructions



[enable.co.nz](http://enable.co.nz)

## Daily equipment care & maintenance

When you accept a piece of equipment, you accept the responsibility of ensuring your equipment is properly cared for.

Under the terms and conditions of the issue of long-term loan equipment, you agree to keep it maintained in a clean and safe working condition.

## Regular maintenance

You or your support person will need to do some simple checks and cleaning.

Here are a few quick tips:

- Use a damp cloth and mild detergent or disinfectant to clean
- Wipe or machine-wash seat covers, and mattress covers
- Clean any build-up of hair or dirt around wheels
- Keep tyres correctly inflated. This ensures the equipment moves easily and your brakes work properly.

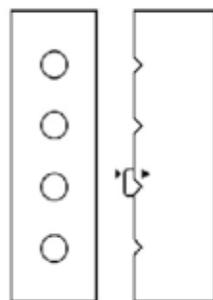
If you notice any of the following things, please contact one of our equipment service agents:

- Loose or worn parts
- torn or frayed material
- odd noises from moving parts
- damaged wires or electrics.

## The safe and correct use of equipment

Your Assessor (an Occupation Therapist, Physio or other clinical professional) will discuss with you how to use your equipment. If you have any issues when you're using the equipment, please get in touch with them.

If your equipment came with manufacturer's instructions, please ensure you read these carefully. You'll want to be aware of the safety precautions and your responsibilities so you can operate the equipment correctly and safely.



Button must extend by at least 2mm

Some equipment items feature multi-hole adjustments on the legs. These support a minimal setting to compensate for uneven floor surface. Eg carpet to lino.

## Electrical equipment

- Check weekly for any damaged or worn cables/wires
- Do not allow moisture to come into contact with any electrical components or controllers.

## Battery chargers

### Operation

- Ensure the wheelchair/equipment is turned off.
- Plug the battery charger into the socket on the equipment.
- Connect the charger to the mains outlet.
- Turn the charger on at the wall.

### Hints and Precautions

- Some batteries may take as long as 12 hours to fully recharge.
- Charging should only be done at room temperature and in a well ventilated area.

## Warranties

Equipment that has been purchased new from a supplier will come with a warranty. This might be for six months or up to three years.

Should your equipment fail please advise the Enable New Zealand service agent of the asset number and date you received the equipment.

## Contact us

You can chat to our team through emailing [enable@enable.co.nz](mailto:enable@enable.co.nz) or at **0800 362 253** if you have any questions or concerns.