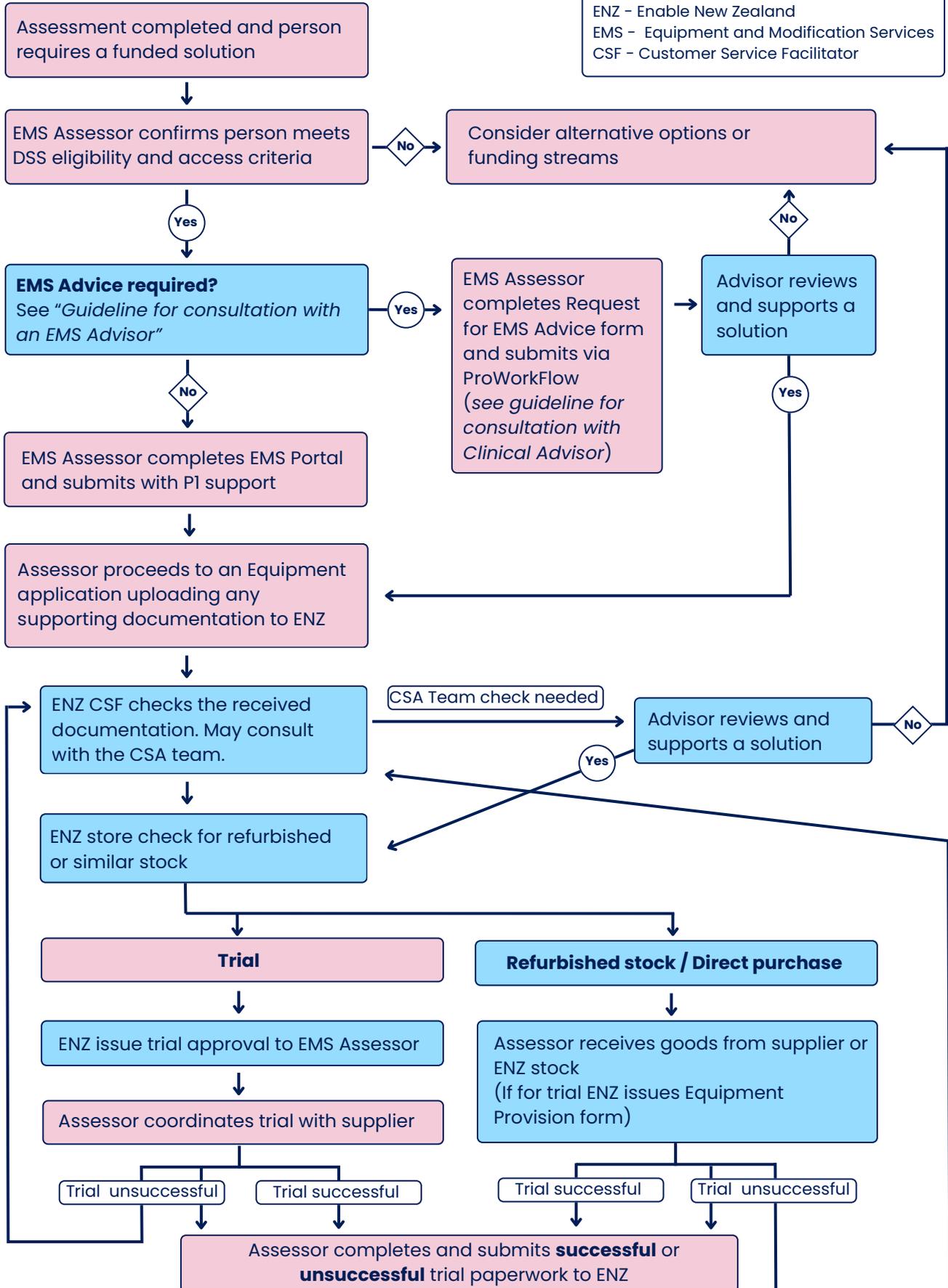


Guideline – EMS Assessor Requesting Equipment

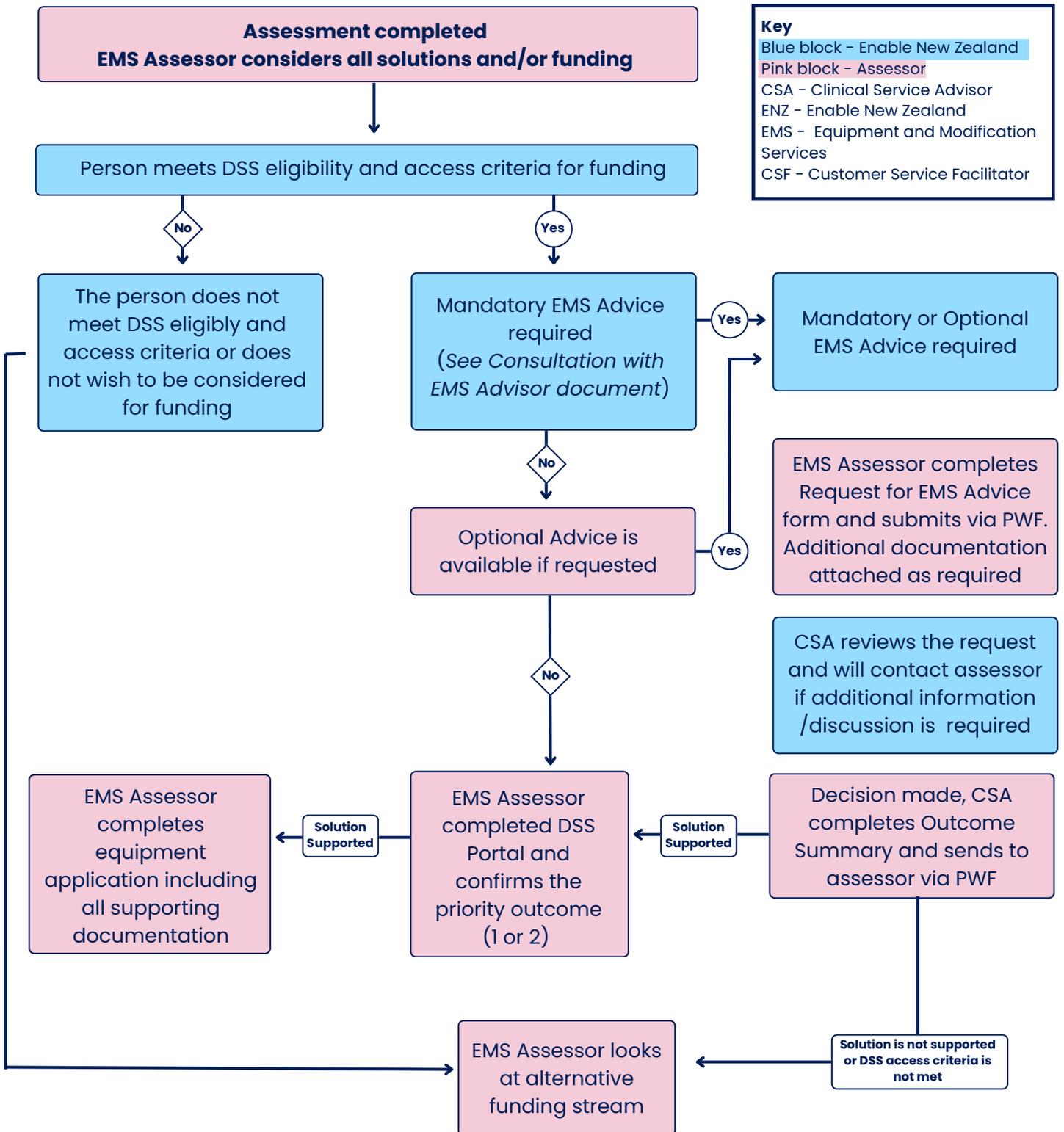
Band 2, 3 and non list equipment

Key

- Blue block - Enable New Zealand
- Pink block - Assessor
- CSA - Clinical Service Advisor
- ENZ - Enable New Zealand
- EMS - Equipment and Modification Services
- CSF - Customer Service Facilitator



Guideline – Consultation with a Clinical Service Advisor



The EMS Advice outcome summary contains information that is confidential and which may be subject to legal privilege. The EMS Assessor may not disseminate, distribute or copy this information without Enable New Zealand’s approval. The EMS Advice outcome summary is based on the information provided by the EMS assessor.

Wheelchair and Seating Outreach Service

Guideline – booking an outreach clinic appointment

EMS Assessor completes an assessment and identifies that an outreach clinic would be of benefit
This assessment must include:

- Understanding of the person/person's family's expectations and goals
- Current issues/barriers and identification of goals to be addressed at outreach clinic
- Physical evaluation, including measurements and any findings relevant to positioning (this information for completion of the manual and/or power wheelchair specification form)
- Photos and/or videos provide valuable information

Has the above information been gained?

Yes

No

Is the required accreditation for the proposed equipment held by an EMS Assessor?

Gather required assessment information

No

An EMS Assessor seeks and provides details of an EMS Assessor with the appropriate accreditation for the equipment proposed

Yes

An EMS Assessor completes:

- 1.Outreach Referral & Outcome Summary form (ENAE211) and/or
- 2.Manual Wheelchair Specification form (ENAE205)
- 3.Power Wheelchair Specification form (ENAE206)

Please ensure the latest version of the forms is used and all measurements are completed on specification form

Link to forms: www.enable.co.nz/tools-resources/forms



EMS Assessor submits outreach clinic referral on ProWorkflow (PWF) (**referral must be received a minimum of two weeks prior to scheduled clinic**)

Include:

- Enable New Zealand forms above (required before appointments are allocated)
- Other relevant information i.e. photos
- Name of supporting EMS Assessor if required

Appointments should be at the local hospital/clinic where possible. A home visit may be considered due to transportation issues and/or a need to gain an understanding of the person's environment and must be discussed with the Clinical Services Advisor

Clinical Services Advisor receives and reviews referral

- Further information may be requested from the EMS Assessor
- Clinic day and time is confirmed with the EMS Assessor through PWF

An EMS Assessor with the minimum of WMPM L1 accreditation must be present at the clinic appointment

Wheelchair and Seating Outreach Service

Guideline – following an outreach clinic appointment

