



How Enable NZ uses your information

Enable NZ needs some personal and health information to provide and manage our services. This handout is a quick summary of what we collect, why, and how we use it.

We handle your information with care and only collect, use, and share what is needed.

What information might we collect?

The information we need depends on the service you use. It can include things like:

- your name and contact details
- information about your health or support needs
- assessment reports or other supporting information
- information about services, equipment, or funding you receive

We may collect information directly from you or from other people and organisations involved in your support.

Read our full privacy statement online:
enable.co.nz/privacy

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How do we use it?

We may use your information to:

- understand your needs
- check whether you can receive a service or funding
- arrange and manage services, equipment, or support
- contact you about the services you receive
- keep our services safe and improve how we work
- invite you to complete an optional survey by email or text. The message may come from a company called Perceptive, which runs surveys for us.

Who might we share it with?

When needed, we may share information with organisations involved in funding, providing, or supporting your service. These may include:

- the organisation funding your service
- health providers
- assessors (like an Occupational Therapist or Physiotherapist)
- equipment suppliers or builders
- government agencies where required or allowed by law

We only share the minimum information each person needs to carry out their work.

Can I see or correct my information?

You can ask to see the personal information we hold about you. You can also ask us to correct it if you think it is wrong.

To contact us:

- complete our online contact form at enable.co.nz/contact
- email enable@enable.co.nz
- call 0800 362 253